



Blackboard

YouTube Ending Support for Record from Webcam

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Product: Blackboard Learn

Release: 9.1

Service Pack: Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621)

Issue Description: Google is discontinuing support for the ability to use your webcam to record video after January 16, 2016. This affects our Video Everywhere feature, which is built into Learn and will cease to function when Google disables it.

Steps to Replicate:

1. Log into any course
2. Go to a content area
3. Go to Build Content > Item
4. Click on Record from WebCam icon in Text box
5. Click on sign into YouTube Sign in
6. Click Record from WebcamStart Recording (allow access to camera if asked)
7. Stop Recording

Expected Behavior:

There is a continue button to add to Learn.

Observed Behavior:

There is no continue button. The user can go to Browse tab and see it there, but it does not save.

Symptoms: <https://support.google.com/youtube/answer/57409?hl=en>

Resolution/Workaround:

This change affects only the **Record from Webcam** tool in the Content Editor; the YouTube Mashup tool is not affected. Blackboard is investigating additional solutions to address this change.

Workaround #1:

There are still a number of ways to upload video to YouTube for use within the Content Editor.

Windows 8+ Users:

1. Record video using the Camera Application
2. [Upload to YouTube](#)

Mac OS X Users:

1. Record video using Photo Booth
2. [Upload to YouTube](#)

iOS and Android Device Users:

1. Open the YouTube app from your device
2. Record video
3. [Upload to YouTube](#)

Once uploaded, a video can be selected for embedding into the Blackboard Learn Content Editor with the **Record from Webcam** tool by clicking the “Browse” tab.

Workaround #2:

- Users using the Bb Grader app for iOS are still able to add video feedback when grading because the app does not use the YouTube Webcam Capture feature.

Disabling the Record from Webcam Tool:

Some administrators may wish to disable the tool entirely to prevent confusion:

1. Go to the Admin Panel > Tools
2. Under the header **Content Editor**, turn off the availability of **Record from Webcam** for courses and organizations

Target Release: Learn 9.1 Q2 2016 Release

Patch Available: No