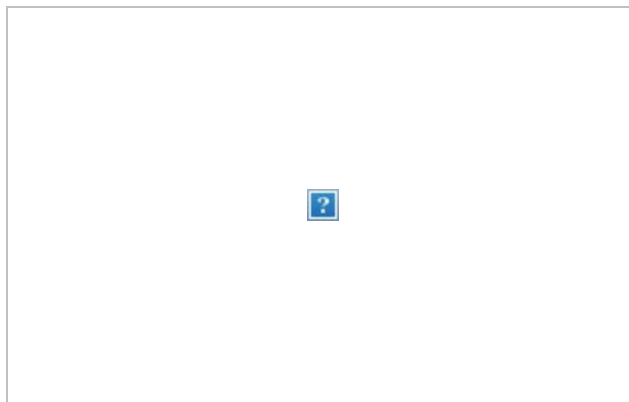Dear MiraCosta Colleagues,

You will soon see your login screen change and there are some actions you need to take to insure continued secure access to our systems (O365, SURF, Workday, Canvas, etc.).  We are making this change so we can improve the process for multi-factor authentication (replace two tools Portal Guard and DUO with one tool called Okta).  This will also enable us to add all students to multi-factor authentication to better protect us from hackers prior to the start of the spring semester

**New MiraCosta Login Experience Coming Soon!**
Starting on October 26, MiraCosta College will be transitioning to a new authentication platform powered by a product called **Okta**.  As we move to Okta, you will notice that the login page for email, Canvas, Workday, SURF, and other services will change.  Check out the following short video to learn more:



Video Link: https://miracosta.instructuremedia.com/embed/b6775a77-c112-448d-ad5a-b2a3d54ffcd3

**Re-Enrolling in Multi-Factor Authentication**

All employees will need to re-enroll in multi-factor authentication using SMS (texting to a cell phone) the first time they login to a MiraCosta service using Okta after the launch on October 26. Once employees have completed the initial setup of multi-factor authentication using SMS, additional optional factors can be configured as well, including the Okta Verify mobile app (Okta's version of DUO) which uses push notifications instead of SMS messages for authentication.

**Updating Home Email in Workday**

Employees are also encouraged to take this opportunity to ensure that we have your correct personal email address listed in Workday.  In cases where email needs to be used for self-service

account recovery, employees will need to have a valid non-MiraCosta email address listed in Workday as the "Primary Email" under "Home Contact Information" to use to receive a password update.  To assist in this process, a task will be sent to all employees in Workday requesting that they update their personal email address.

**Questions?**

Additional information will be coming soon as we approach our October 26 launch date for Okta. The employee help desk will be available to assist you. Users can call 760.795.6850, email HelpDesk@miracosta.edu, live chat, or submit requests on-line.
IT Help Desk Staffed: Mon-Thurs 7:30 AM to 6:30 PM, Fri 7:30 AM – 4:30 PM (closed college holidays)


Best regards,

## Scott
**\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\***
*Scott Conrad, Ed.D.*
Interim Dean, Academic Information Services



Oceanside Campus
1 Barnard Drive
Oceanside, CA  92056
(760) 795-6720
sconrad@miracosta.edu
www.miracosta.edu