

Students, employees, or community members wishing to file a complaint should work through the campus complaint process described in Administrative Procedure 3440–Campus Complaints first before escalating issues to any of the following resources.

Issues that are not resolved at the campus level may be presented:

- To the Accrediting Commission for Community and Junior Colleges (ACCJC) at <http://www.accjc.org/complaint-process> if the complaint is associated with the institution’s compliance with academic program quality and accrediting standards. ACCJC is the agency that accredits the academic programs of the California Community Colleges.
- To the CCC Chancellor’s Office by completing a form on the website <http://californiacommunitycolleges.cccco.edu/ComplaintsForm.aspx> if the complaint does not concern MiraCosta College’s compliance with academic program quality and accrediting standards.
- To the Chancellor’s Office website if the complaint involves unlawful discrimination  
<http://extranet.cccco.edu/Divisions/Legal/Discrimination.aspx>.